



Summary of Members Town Hall Meeting

Held on Saturday 26 September 2026

27 Roderick Street, Ipswich QLD

**Kambu Aboriginal and Torres Strait Islander
Corporation For Health ICN 7942 (Kambu Health)**

In Attendance:

Directors:

Allan Fisher (AF) – Chair
Maria Baker (MB) – Elected Director
Aileen Orcher (AO) – Elected Director
Damain Storey (DS) – Elected Director
Madeline Lea (ML) – Skills-based Director

Officers:

Dania Ahwang (DA) – Chief Executive Officer
Monique Marbach (MM) – Executive Assistant to CEO and Board Secretary
Wayne MacKenzie (WM) - Work Health and Safety Officer
Sophie Canning (SC) - Executive Support Coordinator

Members:

Kathleen Barton (Daylight)
Kaylene Bowden
Charmaine Cobbo
Jill Davidson
Carla Tameka Davidson-Fewquandie
Pamela Snr Fisher
Alana Fuller
Lee-Ann Joseph-Roch
Anthony Kemp
Rhonda Norman
Murry Ann Reeves

Apologies:

Nil

Town Hall Meeting Summary:

Kambu Health welcomed members to the September Town Hall Meeting to provide an update on the organisation, governance, membership matters, strategic direction, services, programs, workforce, financial position and key achievements. The meeting was presented by Allan Fisher, Board Chairperson, and Dania Ahwang, Chief Executive Officer.

Chair Report

Welcome and Governance Update

Presented by Allan Fisher, Board Chairperson

The Chair commenced the meeting by welcoming members and outlining the purpose of the Town Hall, which was to provide transparency around Kambu Health's operations and ensure members were informed ahead of the upcoming Annual General Meeting.

Members were introduced to Kambu Health's current Board of Directors:

- Allan Fisher, Chairperson
- Aunty Maria Baker, Elected Director
- Aunty Aileen Orcher, Elected Director
- Damain Storey, Elected Director
- Madeline Lea, Skills-Based Director

The role of the Monique Marbach, EA to CEO and Board Secretary was also acknowledged.

About Kambu Health

Members were provided an overview of Kambu Health and that it has served the community for more than 50 years and now operates across Ipswich, Scenic Rim, Somerset and Lockyer Valley, supporting a regional population of more than 314,000 people, including approximately 20,500 Aboriginal and Torres Strait Islander people.

Kambu's Structure and Member Ownership

The Chair explained that Kambu Health is an Aboriginal Community Controlled Health Organisation incorporated under the CATSI Act. Members were reminded that:

- The Rule Book is the organisation's governing document.
- Members approve the Rule Book and any amendments.
- The Board and management are accountable to members.
- The organisation must operate strategically, sustainably and in accordance with the Rule Book.

Membership Update

Information was provided regarding membership categories, member rights and governance obligations.

Members were reminded that:

- Full Members have voting rights.
- Associate Members do not have voting rights.
- Changes made to personal details within Kambu programs or clinics do not automatically update membership records.
- Members should use the updated membership and change-of-details forms to ensure their membership records remain current.

2026 Annual General Meeting

Members were advised that the AGM will be held:

Saturday 28 November 2026 9.00am to 11.00am Brothers Leagues Club

AGM papers and notices will be distributed at least 21 days prior to the meeting.

2025 AGM Privacy Incident

The Chair addressed the privacy breach that occurred during distribution of the 2025 AGM pack, where a membership list was incorrectly included in the distribution, resulting in member information being disclosed. Members' information included name, address, date of birth and/or email address and/or mobile number.

Members were advised that:

- The matter was acknowledged at the time the issue occurred.
- A formal privacy breach assessment has since been undertaken and lodged with the Office of the Australian Information Commissioner (OAIC).
- Kambu Health and its Board take its obligations extremely seriously and correspondence will be sent requesting destruction of the affected documents.
- Kambu Health is also undertaking a range of remediation actions to strengthen our governance, privacy, records management and document control processes to ensure a similar issue does not occur again.

Board Governance

The Chair provided an overview of:

- Board composition requirements.
- Director eligibility requirements under the Rule Book.
- Appointment and term arrangements.
- The role of skills-based directors.
- The Finance, Audit and Risk Management (FARM) Committee and its independent oversight functions.

CEO Report

Presented by Dania Ahwang, Chief Executive Officer

The CEO spoke about Kambu Health's future direction and commitment to delivering culturally safe, high-quality services to Aboriginal and Torres Strait Islander communities.

Vision, Values and Strategic Priorities

Members were reminded of Kambu Health's vision for a future where Aboriginal and Torres Strait Islander children and families have equitable access to culturally appropriate health services and holistic support.

The CEO outlined the organisation's core values:

- Cultural Authority
- Accessibility and Inclusivity
- Respect and Confidentiality
- Child-Centric Practice
- Collaboration and Excellence

Kambu's key strategic priorities were also presented:

- Enhancing child-centred services.
- Delivering high-quality, equitable and culturally responsive care.
- Better integration of services.
- Operational sustainability.
- Continuous improvement.
- Child safety and family resilience.

Executive Management and Workforce

Members received an overview of the Executive Management Team and organisational structure.

The CEO advised that Kambu Health currently employs:

- 104 staff.
- 44.2% Aboriginal and Torres Strait Islander workforce representation.
- 40% Aboriginal and Torres Strait Islander representation at Executive level.
- 50% Aboriginal and Torres Strait Islander representation in senior management roles.

A continued focus on workforce development, succession planning and increasing Indigenous employment was highlighted.

Health Services

An overview of Kambu Health's Health Division was provided, including:

- General Practice
- Nursing Services
- Aboriginal Health Workers and Practitioners
- Midwifery
- Specialist Paediatric Services
- Allied Health Services

Members were advised that efforts continue to recruit staff to enable recommencement of dental services.

715 Health Checks

The CEO highlighted the importance of the Aboriginal and Torres Strait Islander 715 Health Check as an integral part of a client's overall health and wellbeing journey.

Benefits include:

- Early identification of health issues.
- Preventative care.
- Social and emotional wellbeing assessments.
- Follow-up care planning.
- Referral to additional services where required.

Programs

Members were updated on the wide range of services delivered through the Programs Division, including:

- Social Health
- Amaroo Early Learning and Development Centre
- Ipswich Children and Family Centre
- Family Wellbeing Service
- Family Participation Program
- Our Families, Our Way Program
- Elders Group

The CEO reinforced that these services are designed to support families and children through culturally safe, child-focused and community-led approaches.

Corporate Services and Finance

These divisions provide back-office support for our client facing Health and Programs Divisions and include People & Culture (HR), Business Services, Work Health and Safety, Quality and Accreditation outsourced IT and Finance.

Operational Changes

Members were informed of upcoming changes to clinic operating hours from 12 October 2026:

- Ipswich Clinic will open at 8.00am rather than 7.00am and close at 5:00pm rather than 7:00pm on week days. Saturdays opening hours will remain the same 8:00am – 4:00pm.
- There is no change to Laidley Clinic opening hours. Monday – Saturday 8:00am – 4:00pm.
- All other programs and services hours do not change.
- This decision has been made after careful consideration of community needs and ensuring that our workforce coverage is optimal for care continuity.
- On Wednesday afternoon, all services apart from Amaroo Early Learning and Development Centre, Kindergarten Program will close for dedicated organisational and workforce development including training, governance, accreditation, audit, and other requirements.

Financial Overview

Members were provided with an overview of Kambu Health's financial position:

- Annual operating income of approximately \$24 million.
- Approximately \$21 million from grant funding.
- Approximately \$3 million from Medicare and other income sources.
- Capital budget of \$4.8 million.
- Staff salaries remain the largest organisational investment at approximately \$15 million annually.

Key Organisational Achievements

The CEO highlighted a number of achievements over the previous year, including:

- Establishment of the 2025-2030 Strategic Plan.
- Amaroo Early Learning and Development Centre's improvement from "Working Towards" to "Meeting" the National Quality Standard.
- Securing 30 funded programs worth approximately \$17.7 million.
- Securing almost \$5 million towards the new Ipswich Children and Family Centre.
- Establishing a dedicated Quality and Compliance Department.
- Strengthening child safeguarding systems.
- Refurbishment of Ipswich Clinic.
- Delivery of more than 80 community engagement and health promotion events.
- Significant support provided through Social Health, Youth and Family Services and the Ipswich Children and Family Centre.
- Recognition through multiple state and regional awards and nominations.

Member Questions and Feedback Session

Facilitated by Allan Fisher and Dania Ahwang

The meeting concluded with an open question-and-answer session where members raised a range of matters relating to governance, membership and services.

Key topics raised by members included:

- Membership application processing and eligibility.
- Ensuring members receive the correct Rule Book.
- Updating member records and contact details.
- Privacy concerns arising from the 2025 AGM.
- Opportunities for greater communication and engagement with members.
- Development of a Sorry Business protocol.
- Elders Group eligibility, membership requirements and participation opportunities.
- Succession planning and governance development.
- Feedback regarding clinical administration processes and patient identification procedures.
- Community support and healing following events surrounding the 2025 AGM.

All questions raised by members were acknowledged, with several matters taken on notice for further consideration and follow-up by management and the Board.

The Town Hall concluded with appreciation to members for their participation, questions and ongoing contribution to Kambu Health as a member-owned organisation.