Privacy Policy

Kambu Aboriginal and Torres Strait Islander Corporation for Health (Kambu Health)

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1.0 Cultural Integrity

As a culturally responsive healthcare provider, our organisation delivers services within a strong and respectful cultural framework that centres Aboriginal and Torres Strait Islander perspectives, practices, values and beliefs. These cultural foundations guide both our strategic direction and day-to-day operations.

We recognise and build on the strengths, knowledge and lived experiences of our Aboriginal and Torres Strait Islander community, as well as our Board and workforce. Through this, we are committed to continuously strengthening our cultural capability, with the aim of informing, empowering and meaningfully engaging everyone who interacts with our organisation at every level.

2.0 Policy

Kambu Health protects the privacy and confidentiality of the personal, health and sensitive information it holds, and is committed to the following:

- **Confidentiality** – We protect the confidentiality of clients, client families and their personal information, including information about their service access.
- **Cultural awareness and safety** – We take cultural identities and communities into account when making decisions about personal information and information sharing.
- **Human rights** – We uphold the rights to privacy and confidentiality, the right to access and request amendment of personal information, and the right to be treated with dignity and respect.
- **Minimum necessary collection** – We collect only the personal information needed to deliver high-quality services and meet our legal and contractual obligations and use it only for the purpose for which it was collected.
- **Safety** – We recognise that information sharing carries safety implications, and we assess and respond to safety risks, particularly in relation to domestic and family violence, child safety and elder abuse.
- **Self-determination and informed consent** – We actively engage clients and client families in determining when and how information about them is shared, and we make information about our collection practices accessible and comprehensible.

Contractors and third parties engaged by Kambu Health are bound by the same obligations as employees. Misuse of personal information constitutes serious and wilful misconduct.

3.0 Scope

This policy applies to all employees, contractors, students, volunteers and Board members of any Kambu Health facility or program with access to confidential organisational or client information. It applies across all service streams including primary health, family and community services, and early childhood services.

4.0 Legislative References

Corporations (Aboriginal and Torres Strait Islander) Act 2006 (Cth)

Privacy Act 1988 (Cth) – and the Australian Privacy Principles (APPs)

Privacy Amendment (Notifiable Data Breaches) Act 2017 (Cth)

Information Privacy Act 2009 (Qld) – and the Queensland Privacy Principles (QPPs)

Freedom of Information Act 1982 (Cth)

Right to Information Act 2009 (Qld)

Child Protection Act 1999 (Qld)

Disability Services Act 2006 (Qld)

Education and Care Services National Law (Queensland) Act 2011

Domestic and Family Violence Protection Act 2012 (Qld)

Guardianship and Administration Act 2000 (Qld)

5.0 Related Documents

- Doc_2685 Privacy Collection Notice
- Doc_2773 Privacy Procedure
- Doc_2774 Information Requests and Disclosure Procedure
- Doc_0470 ICT Security Policy
- Doc_0019 Kambu Health Disaster Recovery and Backup Plan
- Doc_0572 Retention of Records & Archiving Policy
- Doc_0486 Managing Unsatisfactory Performance and Conduct Policy
- Doc_2683 Domestic and Family Violence: Common Risk and Safety Framework (CRASF)
- Doc_ 2684 DFV Information Sharing Guidelines
- Doc_0454 Client Health Records Patient Policy
- Doc_0596 Transfer of Health Records Policy