

Kambu Health Members Townhall Meeting

The Kambu Health Members Townhall Meeting provides an opportunity for all current members to:

- Receive an update directly from the CEO and Board Chair
- Ask questions and seek answers
- Provide feedback and raise concerns

These meetings are held twice a year, normally in March and September. Upcoming meetings are advertised in advance on our website, social media platforms, and within our clinics.

Below are the key discussion points and outcomes from the most recent Members Townhall Meeting held on Saturday, 13 September 2025:

Ipswich NAIDOC Event

Concerns were raised about the Ipswich NAIDOC Event, which is hosted by Ipswich City Council, not Kambu Health. Our role is limited to sponsorship and providing catering for Elders. Like other stakeholders, we pay for our stall.

- Some Elders were reportedly denied food. While Kambu Health had no restrictions in place, it was acknowledged that some new staff were confused and have since been counselled to ensure that all Elders are served, regardless of membership status.
 - Concerns about the suitability of the Elders' site were noted. As Kambu Health does not decide on site allocations, these concerns will be formally raised with Ipswich City Council for consideration next year.
 - Questions about the NAIDOC Committee were also raised; as this is an Ipswich City Council event, such questions should be directed to them.
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Traditional Owners and Kambu Health

Kambu Health has no formal affiliation with any Traditional Owner group. We:

- Respect and acknowledge the Yuggera, Jagera, and Ugarapul peoples as the Traditional Owners of the lands on which we work and operate.
 - We are a community-controlled organisation, which means we accept all Aboriginal and Torres Strait Islander people living in the Ipswich and West Moreton region.
 - We are not required to have a Traditional Owner on the Board; however, we currently do, and we view this as a strength.
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Participation in Kambu Health Programs

For safety and compliance reasons, all program participants must:

- Be physically and emotionally sound, and able to manage themselves.
- Follow lawful directions and maintain the safety of themselves and others.

Exceptions include patients engaged with a GP, specialist, allied health professional, or Social Health one-on-one or group sessions.

Kambu Health does not have qualified medical personnel present in program spaces. Therefore, we cannot:

- Care for participants requiring medical supervision
 - Accept individuals displaying aggressive behaviour or those unable to physically care for themselves
 - Participation can be reinstated if an appropriate carer attends with the individual.
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Kambu Housing

It was reiterated that Kambu Health and Kambu Housing are two separate and distinct entities. Despite historical links, Kambu Health has no role in Kambu Housing.

- Issues relating to Kambu Housing must be directed to their Board, government agencies, or the registered incorporation body.
 - Although Kambu Health had previously offered a site for Kambu Housing meetings, no response was received.
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Future Site for Kambu Health

Kambu Health continues to explore options for a larger site, acknowledging that not all members are in agreement.

- The Roderick Street site cannot be expanded further, and ongoing refurbishments are not sustainable.
 - Any new site will ensure the founders of Kambu Health are honoured in a respectful and appropriate way. Members will be invited to guide how this recognition occurs.
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Dental Services Update

Kambu Health is pleased to announce an interim referral pathway for dental services:

- Eligible clients can now be referred by GPs and the Paediatrician to Queensland Health Dental, with priority access available.
 - Eligibility requires being a current patient of Kambu Health, having a current 715 Health Check, and holding a valid Health Care Card, Pension Card, or Veteran's Card.
 - All GPs will inform patients of their eligibility during appointments.
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Kambu Health thanks all members who attended and contributed to the discussion. Your input continues to strengthen our organisation and ensure we remain accountable to our community.