

2010 - 2019

KAMBU ABORIGINAL AND TORRES STRAIT ISLANDER
CORPORATION FOR HEALTH

TEN YEARS
IN REVIEW



THE KAMBU
JOURNEY

SCORECARD



FROM THE CHAIRPERSON

While the last ten (10) years have not been without personal and professional challenges for all of us the major constant has been the growth and development of the Ipswich and West Moreton Community.

It is important to thank and celebrate with the community, Kambu members, staff and the many who have served on Boards of Management and the volunteers that have contributed to the unprecedented corresponding growth of Kambu during this time.

As we have faced our individual and group challenges, the factor that stands out for us all as an Aboriginal and Torres Strait Islander Community is that our health and wellbeing is being improved and we have greater access to the primary Health Care, Allied Health Services and the Family Wellbeing Services we all require to enhance the wellbeing of our families.

The Kambu Aboriginal and Torres Strait Islander Corporation for Health Service Score Card aims to give you a snapshot of how Kambu has grown in the region and how you have contributed to our growth and development.

Patient numbers have increased by approximately 2,000 per annum and have grown by 400%. GP Plans have grown by over 3,000 completed plans and Kambu is now a multimillion dollar Health Service that parallels or betters any main-stream Health Service. Our community now has access to Primary Health Care, General Practitioners, Specialists, Dental Care, Family and Child Care Services and Men's and Women's Health Groups just to name a few of our many health services at Kambu.

In 1973 Kambu's humble beginnings were driven by the determination of the community, which led to the opening of its very first centre in Roderick Street. This centre had a \$2 million budget and 33 staff. Today, Kambu now has a budget of \$15 million, over 100 staff and provides services across 8 sites throughout the region.

As we move into our 45th year of providing Health Services to the West Moreton Region, it is important to reflect on Kambu's growth and development over the last ten years.

Services are available to you and your family – it is now up to the community to use those services. The future will see increased access to Specialist Services in Child Care, Dental Care, Mental Health Programs, Family and Wellbeing and Family Participation Programs Health Programs with plans in the future to Aged Care Services.

I would like to pay tribute to past and present Elders who visioned such a service as Kambu and to the many volunteers and staff who contribute each day to our future health.

It's wonderful to celebrate the last ten years and to look forward to continuing to improve the health and wellbeing of all Aboriginal and Torres Strait Islander People and their families in the West Moreton Region and beyond.

Allan Fisher,
Chairperson

VISION

Our vision is to provide accessible, and culturally appropriate health services that are guided by community governance, ownership and identity.



MISSION

Facilitate and promote healthcare services with organisations to share the vision of Kambu Corporation for Health. At Kambu we are establishing state of the art comprehensive health care services for the Ipswich and West Moreton community. Kambu Corporation for Health will facilitate and promote partnerships and alliances with other health care providers and stakeholder groups.



VALUES

- ▶ Confidentiality
- ▶ Empowerment
- ▶ Teamwork
- ▶ Respect
- ▶ Honesty
- ▶ Client Focus
- ▶ Excellence
- ▶ Accountability

8 STEP MODEL OF CARE

- Step 1: Health Assessment
- Step 2: Further Testing
- Step 3: Managing Complex Needs
- Step 4: Complex Care Planning
- Step 5: Complex Care Treatment
- Step 6: Complex Care Referral
- Step 7: Disease Prevention
- Step 8: Follow up and Recall

FEBRUARY

The development and the completion of the Childhood and Family Centre

FEBRUARY

IUIH Clinic Model Implemented

2010

NOVEMBER

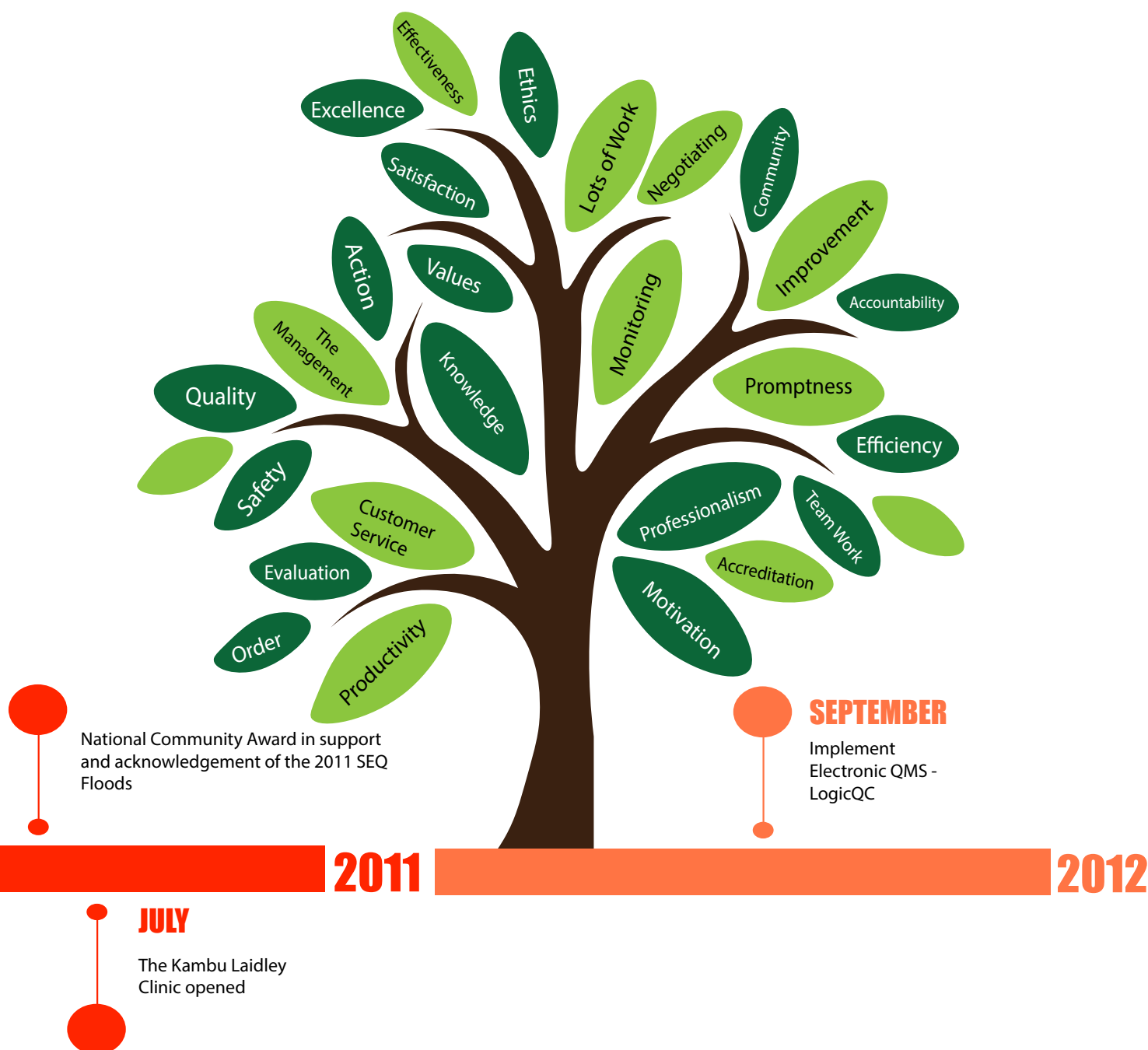
The Kambu Child and Family Centre Opened

Workforce Innovation Awards

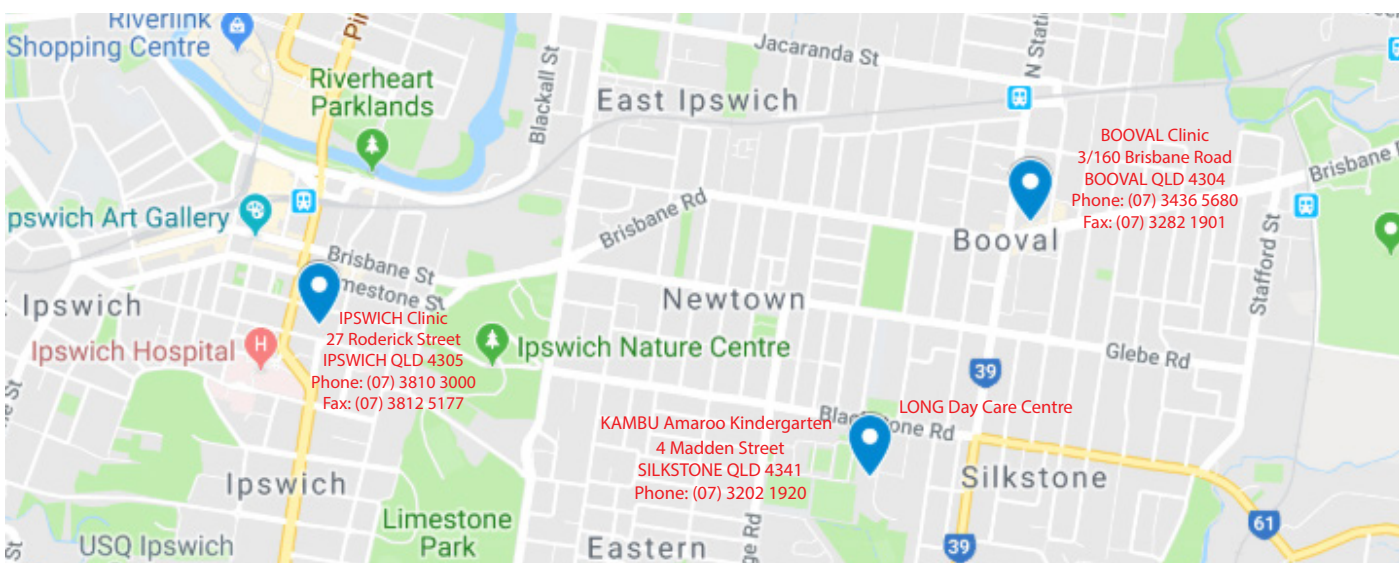
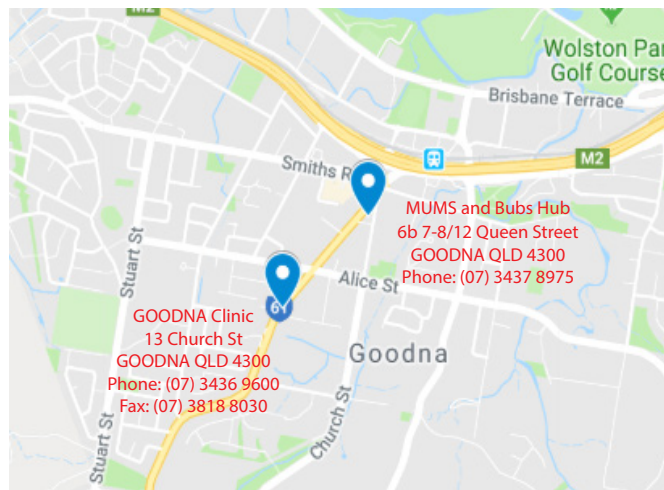
A QUALITY IMPERATIVE

Since 2010, Kambu Health have maintained the following standards and requirements:

1. ISO 9001 Quality Management Systems - Kambu Health originally began with ISO 9001:2008 in 2010 and successfully transitioned and have since re-certified against the new ISO 9001:2015 standards.
2. RACGP (Royal Australian College of General Practice) standards – Kambu Health originally began with the 4th edition RACGP requirements and have, since 2017, brought all clinics in line with the new 5th edition standards
3. HSQF (Human Service Quality Framework) standards came in with the introduction of NDIS, Family Participation Program and Family Wellbeing Services
4. NDIS standards were introduced in 2019
5. Long Day Care and Kindergarten since opening have maintained certification against the NQS standards.



REGIONAL GROWTH



Our service region is not just about Ipswich; through our beginnings in a small timber property in Roderick Street, Kambu is taking our services into the West Moreton Region.

With our outreach programs and clinics, Kambu has expanded significantly. Kambu now has services in Laidley, Goodna, Booval, Silkstone and Ipswich. This growth provides opportunity and ease for Kambu clients to access services closer to their home.

Kambu continues to provide transport services to reach patients even beyond the region. In this, Kambu provides the opportunity for the West Moreton Region to access consultation services with General Practitioners, Allied Health Personnel, Medical Specialists and Family Care Service Providers.



OCTOBER

Incorporated entity under the CATSI ACT



JUNE

Establishment of Kambu Birthing Clinic at Mater Hospital, Springfield

2013



JANUARY

Major floods throughout Ipswich and the Lockyer Valley



AUGUST

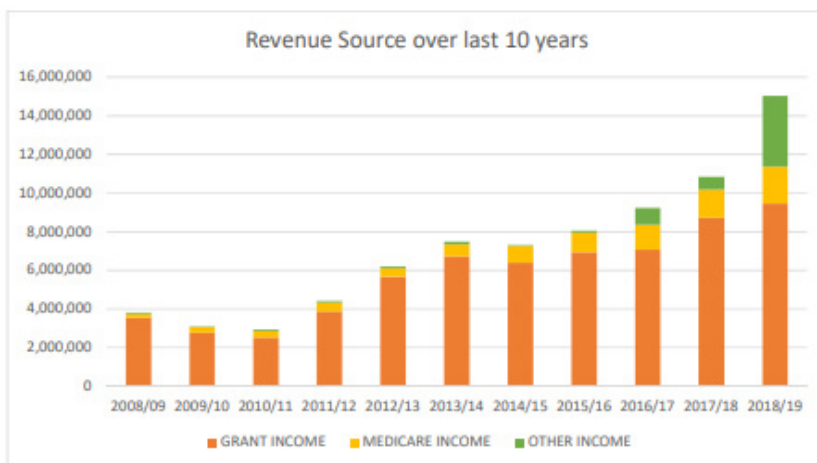
Introduction of the new UIIH Clinical Model

SCORECARD

FINANCIAL GROWTH

FINANCIAL GROWTH OF KAMBU HEALTH 2009 TO 2019											
FINANCIAL INDICATOR	2008/09	2009/10	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
GRANT INCOME	3,560,028	2,771,219	2,534,786	3,881,569	5,667,069	6,732,275	6,396,706	6,934,594	7,058,107	8,728,751	9,467,362
MEDICARE INCOME	200,629	291,909	326,070	452,022	432,890	619,133	851,757	1,024,816	1,310,942	1,444,166	1,883,451
OTHER INCOME	58,684	38,117	85,839	80,636	104,724	129,228	41,232	78,957	866,194	675,628	3,679,400
PROFIT/LOSS	1,383,452	525,826	5,645	97,389	1,063,640	1,584,580	-113,448	14,356	1,158,730	1,756,900	1,785,875
FINANCIAL INDICATOR	2008/09	2009/10	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
TOTAL ASSETS	7,181,110	6,817,468	7,383,386	8,682,584	8,994,091	9,929,699	10,236,505	10,565,301	11,566,231	14,571,088	15,931,429
TOTAL LIABILITIES	1,518,149	628,681	1,188,954	2,390,763	1,638,630	989,658	1,409,912	1,724,352	1,566,552	2,814,509	2,388,975
EQUITY	5,662,961	6,188,787	6,194,432	6,291,821	7,355,461	8,940,041	8,826,593	8,840,949	9,999,679	11,756,579	13,542,454

REVENUE GROWTH



Over the past ten years Kambu's financial and revenue growth has increased from \$4 million per annum to \$15 million per annum. Through ongoing relationship development with State and Federal Governments as well as increased revenue growth through Medicare, Kambu has grown fourfold in terms of revenue and the budget it controls. The benefit to the community is increased services, increased access to Health Professionals and greater opportunities to improve the overall health of family members.

2014

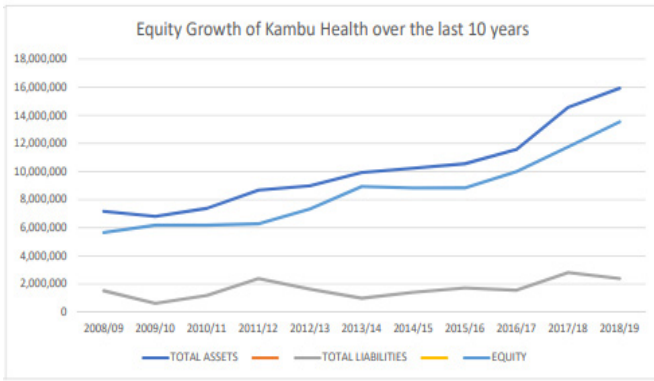
AUGUST

The Kambu Goodna Clinic was opened

40th Anniversary

2015

EQUITY GROWTH

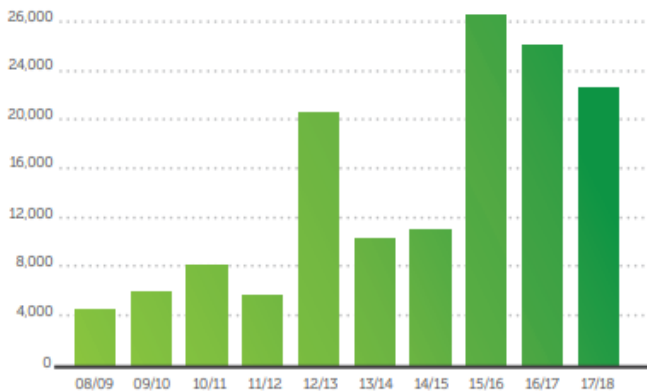


Equity growth means Kambu has increased our asset value owned by the community through property, equipment and other assets. Kambu's community and the resources that have been managed effectively demonstrate sound financial management and growth.



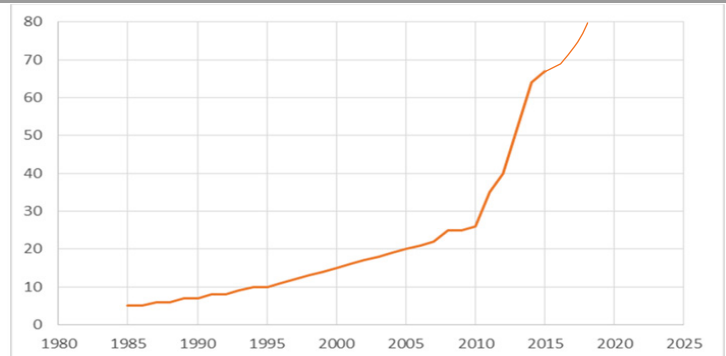
While the majority of staff are of Aboriginal and Torres Strait Islander descent the services to the community are paramount and Kambu embraces diversity in the workforce.

CLINICAL PATIENT ENGAGEMENT



The primary purpose of Kambu's role in the community is Patient Care. While patient contact is a key measure, having a community that improves its overall health is of the utmost importance. Kambu has overall increased its patient contact over the past ten years through real improvements and health benefits.

STAFF GROWTH



Whilst currently employing over 100 staff and growing, Kambu can successfully boast its employment of over 300 individuals in the past ten years.

Kambu has a recruitment and selection strategy that encourages employees to grow and develop in their careers. Opportunities for employment exist in Administration, Clinical Care, Allied Health, Child Care and Management.

JUNE

The Kambu Amaroo Kindy opened

AUGUST

Laidley RACGP accreditation awarded

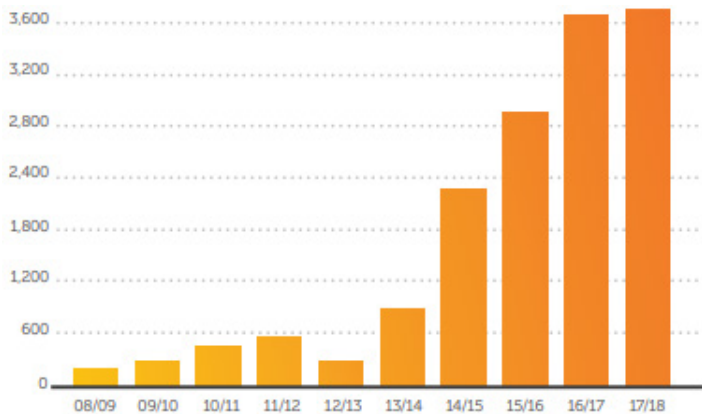
2016

JANUARY

The Kambu Goodna Mums and Bubs Clinic opened

2017

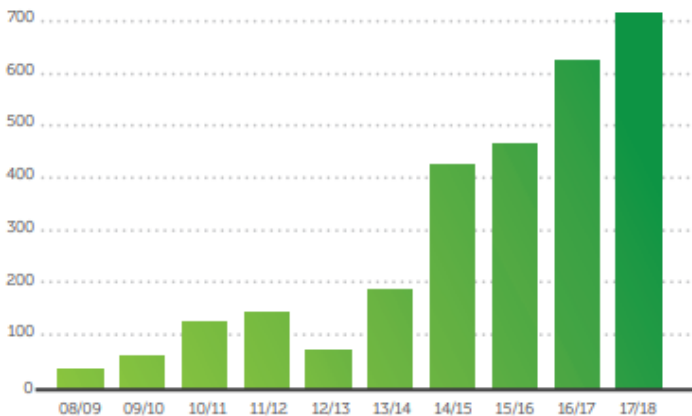
GP PLANS



In working with the Kambu Community, total Health Assessments have grown across all age groups. Kambu offers Health Assessments that cover all aspects of an individual's health and wellbeing. Our statistics suggest the community has embraced full Health Assessment as a way of monitoring themselves and their family's wellbeing.

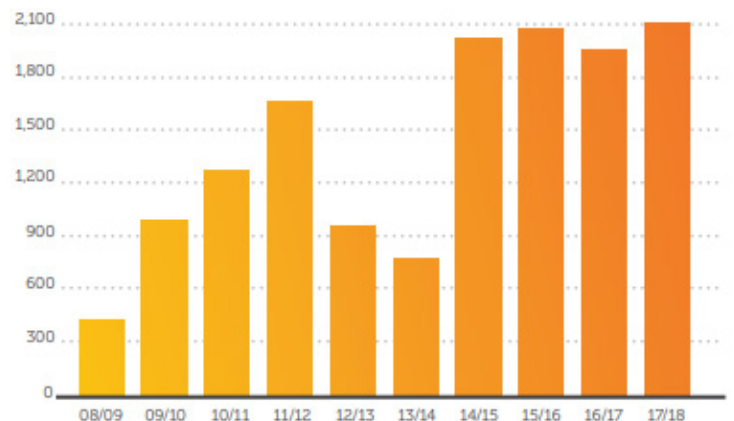
Kambu continues to attract Aboriginal and Torres Strait Islander people and their families, with regional growth, communication to community bodies and word of mouth. The vision and mission of Kambu has spread to individuals and their families and they continue to be introduced into the Kambu model of care.

HEALTH ASSESSMENTS



The focus of service for Kambu is the development of a GP Plan. The plan facilitates a holistic approach to the individual's health and allows the ongoing health and wellbeing of individuals to be managed and monitored. GP Plans have grown over 700% in ten years and they continue to show growth.

NEW PATIENTS



In 2009, Kambu saw approximately 300 new patients; a decade on and we have seen approximately 2,000 new patients. It is in this data we see Kambu is successfully treating, helping and supporting the community and their families.

MAY

Oric audit

SEPTEMBER

Kambu Annual
General Meeting

2018

2019

JUNE

Family Wellbeing
Program established

JULY

The Kambu Amaroo Long
Day Care Centre opened

FEBRUARY

Family Participation Program
Commenced